

## Basic System Requirements

1. Processor with at least 1.8GHz.
2. Installed memory with at least 2GB.
3. Monitor with resolution of at least 1024 x 768.
4. A branded USB headset with microphone that plugs into your computer.

Example: [http://www.amazon.com/Logitech-ClearChat-Comfort-Headset-Black/dp/B000UXZQ42/ref=sr\\_1\\_1?ie=UTF8&qid=1434471265&sr=8-1&keywords=logitech+usb+headset](http://www.amazon.com/Logitech-ClearChat-Comfort-Headset-Black/dp/B000UXZQ42/ref=sr_1_1?ie=UTF8&qid=1434471265&sr=8-1&keywords=logitech+usb+headset)

5. A Web Camera for collaboration with Supervisors.  
Example: [http://www.amazon.com/Logitech-Webcam-Widescreen-Calling-Recording/dp/B004FHO5Y6/ref=sr\\_1\\_3?ie=UTF8&qid=1434471311&sr=8-3&keywords=logitech+web+cam](http://www.amazon.com/Logitech-Webcam-Widescreen-Calling-Recording/dp/B004FHO5Y6/ref=sr_1_3?ie=UTF8&qid=1434471311&sr=8-3&keywords=logitech+web+cam)
6. Must have and maintain an active licensed anti-virus subscription.

## Internet Bandwidth Requirements

1. A High Speed Internet bandwidth with at least 2Mbps speed is required.
2. Download speed with 2Mbps and upload speed with 400Kbps minimum is required.
3. If using a wireless router, your desktop/laptop should directly be connected to the router (not using Wi-Fi).
4. You will have to make sure no other downloads, gaming or online streaming are using up the bandwidth during the calling hours.

## Others Requirements

1. A quiet environment where you can work uninterrupted and free from distraction.
2. You should have sufficient computer experience.
3. You must have and maintain an active cell phone or land line telephone.
4. Be legally eligible to work in the US
5. Willing to allow Lester Inc. IT staff to install software on your PC.
6. Willing to allow Lester Inc. IT staff to do routine maintenance on your PC, free of charge, in order to keep it operating at optimal performance while you are a home based employee.

